

# Decision Engineering for Real World Supply Chains

Build for Chaos, Not for Comfort.



## Principles of Decision Engineering

Before we rethink our systems, we must rethink the ground rules. These principles offer a directional model for how to think, decide, and adapt across the full time-to-plan horizon.

**Supply chains are complex, adaptive, distributed systems that are always changing:**

Systems must be designed for continuous re-composition and adaptation, with architectures that support composability rather than rigid ERP structures.

1

**There are no perfect answers:**

Supply chain decisions involve tradeoffs between cost, service, profit, and risk, requiring continuous iteration and revision as conditions change.

2

**Embrace volatility & uncertainty:**

Account for uncertainty in decision-making by identifying risks, assessing impact, and building confidence intervals for responsive adaptation.

3

**Competing stakeholder interests must be reconciled:**

Use transparent, collaborative decision-making processes that consider multiple perspectives and document rationale for accountability.

4

**Decisions can (should) be engineered and (re) composable:**

Choose specific methods for specific problems, combining multiple tools (analytics, AI/ML, optimization) to create tailored solutions.

5

**Harness systems dynamics and scientific methods:**

Systematically evaluate decision scenarios using scientific approaches to understand cause-and-effect relationships and system impacts.

6

**Ethical considerations:**

Incorporate ethical implications and moral values into decisions, especially regarding social, environmental, and humanitarian consequences.

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## The Future Belongs to the Decision Engineers

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